

# TERMS & CONDITIONS

The following pages contain important information on Costs and Terms of Payment, What is or is not included, Cancellation Policy & Fees, Compulsory Insurance, Health Considerations, Liability, Pricing & Currency Fluctuations, Travelling with Camera Gear, etc.

## Payment and Cancellation Terms

1. This tour is costed in USD and that is thus the only constant price. All prices shown in other currencies are merely for your convenience and are subject to the fluctuation thereof. We do our best to update foreign currency prices regularly, but we advise that you do a calculation at the current exchange rate for an accurate price in your preferred currency.
2. The price of this tour is USD8500.00.
3. In order to secure your spot on this tour, a deposit of \$ 1500.00 is required. This deposit can be paid via wire transfer or credit card (via Payfast) and it is non-refundable. Please note that your spot on the workshop is NOT confirmed until we have received the deposit payment. Credit card surcharges - we absorb the surcharges of paying the deposit by credit card, but only on the deposit. We ask that you make the final payment by wire transfer, but you can pay it by credit card (via Payfast) should you prefer to do so. If doing so, we have to raise a 5% surcharge on the amount to cover the costs of accepting your payment via an expensive channel.
4. Full Payment must be made 90 days prior to the start of the tour. We will send out a final invoice for the full amount to remind you of the due date in safe time. If we have not received your full payment 60 days prior to the start of the tour and you did not inform us of a valid reason for a late payment, GoGravel reserves the right to consider your booking as cancelled.
5. All wire transfer payments must be indicated in the full USD amount from your side when making the forex payment, with all bank charges for the payee. We can only credit the final amount received in our account to your invoice.
6. Please note that there are a limited number of single occupation spaces available, for which an additional non-refundable single supplement of \$950.00 is required when booking. If sharing, we do our absolute best to pair people of the same gender, nationality and age and it is subject to discussion with both parties.
7. When booking within 90 days of the start of the tour, immediate full payment will be required to secure your spot.
8. If you have a valid reason for a late payment like being out of communication or waiting for investments to be cashed out, please inform us.

## Travel Insurance & Flight Information

1. We require your full international flight itinerary, including e-ticket, flight numbers, dates, time AND your booking code. This is so that we can keep track of your arrival if any of the flights are delayed.
2. You will have to take out comprehensive travel insurance with medevac cover and provide us with proof thereof. We require the name of the insurer, the policy number and the emergency contact number. This is so that we are prepared when something goes wrong.
3. Cancellation insurance - Obviously no one would book a trip like this and then just cancel for a random reason, but life throws us curveballs when we least expect it. You would be surprised how many cancellations we get every year due to medical, business or family crises. We strongly advise that you get cancellation insurance to refund your money if bad luck crosses your path.
4. We require a copy of your full flight itinerary or e-ticket as well as your passport number. If something like an airline strike occurs on the day that you're flying out, we have travel agents who can assist with changing your tickets or booking new ones. When these situations occur, the flights on either side of the strike days fill up rapidly and we need to act quickly to make sure that your journey continues as smoothly as possible. This situation has happened to us on a Patagonia tour while we had no telecoms, but our agents were able to handle it thanks to good preparation. The chances of this happening are small, but we like to be prepared for it if it ever does.

## Cancellation Terms

1. If you need to cancel your participation after the deposit has been paid we will be unable to refund your deposit due to the fact that all the necessary bookings with all the third parties will have been made and with their required deposits paid. Most of the deposits we pay are not refundable and whatever we still hold is used to defray the administrative work of changing all the bookings made on your behalf. The only exceptions to this will be if we are able find a substitute to attend the workshop in your place, but this will incur a 10% administration fee. If you are unable to travel due to COVID restrictions we will refund 75% of your deposit.
2. If you need to cancel your participation once you have made full payment, a 75% refund (excluding deposit) will be given up to 30 days prior to the start of the tour.
3. GoGravel reserves the right to cancel the tour if it is necessary or advisable due to events such as outbreak of conflict, government intervention, expiry of concessions or access right or insufficient booking numbers being available. The operation of the tour is at the sole discretion of GoGravel, having in mind the welfare of all participants and the safe and prudent operation of the itinerary and program. In such a case all monies paid by participants for the tour, in holding by GoGravel, will be refunded to the participants. This excludes deposits or full payments made to 3rd parties involved in the tour like lodges, charter companies or travel agents.

## **Terms and Conditions of Sale**

**The client who signifies his acceptance of a booking does so on behalf of himself and persons under his authority, which means that all are bound by the terms and conditions of GoGravel as if they had made the application themselves.**

### **GoGravel**

Go Gravel Photo Safaris CC (2011/4517) trading as Go Gravel Photo Safaris is a company registered in Namibia with sole director Frederick Jandre Germishuizen. Go Gravel Photo Safaris will assist guide participants on the tour as advertised on this webpage.

### **Payment Terms**

1. The all-inclusive cost is \$8500.00 per person, sharing.
2. This tour is costed in USD and that is thus the only fixed price. All prices shown in other currencies are subject to the fluctuation thereof. We do our best to update foreign currency prices regularly, but we advise that you do a calculation at the current exchange rate for an accurate price in your preferred currency.
3. As stipulated in the payment and cancellation terms, a non-refundable deposit of \$1 500.00 is payable when booking
4. A final payment of \$7000.00 will be payable 90 days prior to the start of the tour.
5. A limited number of single occupancy spots are available for the duration of the tour on a first come, first serve basis at a price of \$950.00. The full single supplement is payable upon booking.

### **Included in the Tour**

1. Sharing Double Occupancy, unless single supplement option is exercised.
2. Ground Transport for the entire duration of the tour in a comfortable, air-conditioned 4x4 vehicle, driven by a professional Namibian driver.
3. Concession fees to spend 2 nights in the Namib desert wilderness.
4. All tourism taxes and park entry fees.
5. All dinners on the workshop.
6. All accommodation/lodging costs.
7. Continuous assistance with your photography and image processing by the guide.
8. The services of a highly experienced local guide and driver.
9. A highly experienced tour leader with great knowledge and experience of landscape photography.
10. 90-minute doors off helicopter flight at Sossusvlei in a Robinson R44 or similar helicopter.

### **Not Included in the Tour**

1. Airfare to and from Namibia
2. Travel Insurance
3. Lunches, snacks and drinks
4. Travel visas and associated costs, if applicable.
5. Expenses of a personal nature, not specifically included above.
6. Credit card surcharges
7. Guarantee of any specific weather conditions or wildlife sightings

### **Travel Insurance Is Compulsory**

1. Due to the remote destinations visited for this photo tour, participants are required to purchase emergency evacuation insurance coverage at their expense. To emphasize, emergency evacuation insurance is MANDATORY for this photo tour. You will have to supply your policy document to us to be allowed on the tour.
2. If you are unsure about where to purchase this cover, most general insurers, banks and travel agencies sell travel insurance. A lot of banks offer it complimentary when using your credit card to purchase plane tickets. Simply contact your insurance broker or bank to find out more.
3. If you pay for this photo tour or your airfare using your credit card and you opt to use the general travel insurance associated with major credit cards, we urge you to check that this cover provides fully for emergency evacuation. Also, please ensure that all pre-existing medical conditions, if any, are made known to the insurance underwriter at the time of application for your insurance for this photo safari. These precautions will avoid any delays in the event that an emergency evacuation or other medical services are called upon, under your policy. We recommend you disclose your participation in this photo tour to your insurer.

### **Health Considerations**

- 1.** This photo tour is designed to be within the capabilities of average people in good health. Some of the time participants may be required to walk over uneven terrain or trails, stepping into and out of high safari type vehicles and occasionally hiking. All with a load of sometimes heavy camera equipment. If you have concerns about your own capabilities and/or fitness as it relates to this photo tour, please contact us to clarify any uncertainties.
- 2.** By paying the initial non-refundable deposit, you warrant that, to the best of your knowledge you do not have any physical or other disability that would create a risk for you or other participants.
- 3.** GoGravel Photo Safaris assumes no responsibility for medical care. We will advise the lodges/hotels of any dietary requirements or restrictions for individual participants, if sufficient notice is provided, but we do not assume responsibility for the delivery of such special dietary requirements.
- 4.** If you sustain an injury or become ill on the photo tour, GoGravel Photo Safaris reserves the right to continue the photo tour for the benefit of other participants. GoGravel Photo Safaris will make every effort to assist you while at the same time trying to minimize interruption to the photo tour.
- 5.** GoGravel Photo Safaris reserves the absolute discretion, in the event of behaviour detrimental to other participants, to decline any person's participation at any time during the photo tour and cancel that person's participation in the photo tour, in which case any refund will be on a recoverable cost basis only.

## **Responsibility**

- 1.** GoGravel Photo Safaris and/or its agents act only as agents for the participants in this photo tour, in regard to travel arrangements including, but not limited to, day tours, photography, sightseeing, meals, lodging and transportation, whether by railroad, vehicle, motor coach, boat, ship or aircraft. To the fullest extent permitted by law, GoGravel Photo Safaris and/or its agents, disclaim liability for injury, damage, loss, or delay which may be occasioned by reason of a defect in any vehicle or for any other reason whatsoever, or through the acts or default of any company or person engaged in conveying the participant or in carrying out the arrangements of the photo tour.
- 2.** GoGravel Photo Safaris and/or its agents accepts no responsibility for losses or additional expenses due to delay or other changes in air or other services, sickness, weather, strike, war, quarantine or other causes.
- 3.** All such losses or expenses are borne by the participant, as the photo tour costs provide for arrangements only for the times and locations stated. Baggage, including photographic equipment is at the participant's risk entirely, and as an insurable risk.
- 4.** Reasonable care has been taken to compile the information in this and the other documents pertaining to this photo tour, but circumstances change. For example, airline schedule changes, airline fuel charges, taxes and operational costs are subject to change. GoGravel Photo Safaris and/or its agents are not responsible for changes that occur and reserve the right to change the price of the photo tour up to the date of commencement.
- 5.** The right is reserved by GoGravel Photo Safaris to (i) substitute hotels/lodges/tents/camps of similar category for those indicated and to make any changes in the itinerary or transport where deemed necessary or caused by changes in schedules or equipment substitution; (ii) cancel the photo tour prior to departure, in which case a refund as explained under cancellation point 3 will be given. However, in such event GoGravel Photo Safaris and/or its agents will not be responsible for any other trip preparation expenses such as penalized or non-refundable air tickets, visa fees and medical related expenses); (iii) substitute photo tour leader(s) for the leader(s) originally specified, in which case the substitution is not a basis for participant cancellation or refund, and (iv) accept or refuse any person as a participant in the photo tour.

## **Liability**

- 1.** GoGravel Photo Safaris does not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers. To the fullest extent permitted by law, GoGravel disclaims liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is not preventable by reasonable diligence on the part of GoGravel Photo Safaris.